



Dirk Harris, RPh
Director of Pharmacy Services

info@crosswindpharmacy.com

phone 317-288-9762
toll-free 888-334-0052
fax 317-288-0419

Monday–Friday,
9am–5pm EST

**Thank you for choosing
Crosswind Pharmacy! As a benefit
from your employer, Crosswind
Pharmacy provides a value-
added service at no cost to you.**

Our pharmacy staff are available during regular business hours to answer any questions or concerns you have regarding your medication(s). Please don't hesitate to get in touch.

**See reverse side
to learn how to set
up the Crosswind
Pharmacy app!**

Things to know

- Included is a Patient Education Summary and/or Medguide, providing you information on how to properly use your prescription.
- **If you have any drug allergies that we need to be aware of, please call us immediately!**
- You will receive communication via email/text/phone when your prescription has been shipped.
- If you are out of refills, please see a health provider before your prescription expires.
- If your prescription includes temperature-sensitive drug products, your package will arrive in a Styrofoam cooler with cold packs. These packs are safe to dispose in your own waste receptacle.
- For Regular Service, the primary shipping method will be USPS First Class with tracking, with 3-5 day mailing times.
- If you have a change of address or phone number, please notify your clinic and/or Crosswind Pharmacy immediately.

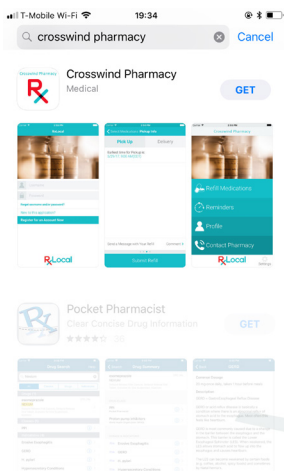
We are required by law to maintain the privacy and security of your Protected Health Information (PHI). We will let you know promptly if a breach occurs that may have compromised the privacy and security of your information. We will not share your PHI or other information with any outside entities other than described here, unless you tell us in writing to do so.



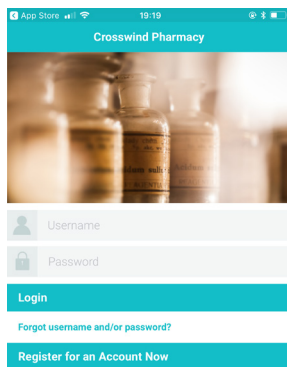
CROSSWIND
pharmacy

For optimal service and convenience, download our free Crosswind Pharmacy app for refills and reminders!

1 Find the Crosswind Pharmacy app in the App Store or Google play.



2 Tap "Register for an Account Now"



RxLocal

3 Fill in your last name, Rx number, and date of birth. All fields much match our database.

4 Choose a username and fill in your email address.

5 Set a PIN that you'll remember, and you're ready to go!