



info@nwpharma.com

phone 317-288-9762
toll-free 888-334-0052
fax 317-653-1113

Monday–Friday,
8am–5pm EST

Thank you for choosing Northwind Pharmacy!

Our pharmacy staff are available during regular business hours to answer any questions or concerns you have regarding your medication(s). Please don't hesitate to get in touch.

Things to know

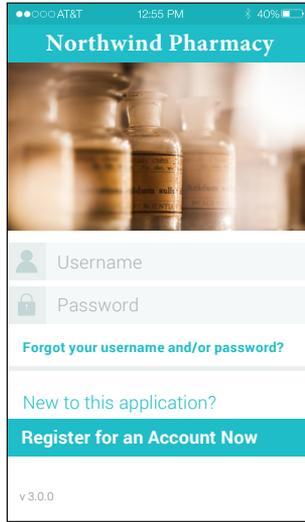
**See reverse side
to learn how to set
up the Northwind
Pharmacy app!**

- Included is a Patient Education Summary and/or Medguide, providing you information on how to properly use your prescription.
- **If you have any drug allergies that we need to be aware of, please call us immediately!**
- You will receive communication via email/text/phone when your prescription has been shipped.
- If you are out of refills, please see a health provider before your prescription expires.
- If your prescription includes temperature-sensitive drug products, your package will arrive in a Styrofoam cooler with cold packs. These packs are safe to dispose in your own waste receptacle.
- For Regular Service, the primary shipping method will be USPS First Class with tracking, with 3-5 day mailing times.
- If you have a change of address or phone number, please notify your clinic and/or Northwind Pharmacy immediately.

We are required by law to maintain the privacy and security of your Protected Health Information (PHI). We will let you know promptly if a breach occurs that may have compromised the privacy and security of your information. We will not share your PHI or other information with any outside entities other than described here, unless you tell us in writing to do so.

For optimal service and convenience, download our free Northwind Pharmacy app for refills and reminders!

1 Go to your app store, download the "RxLocal" app and register for an account.



2 Find Northwind Pharmacy within the app.

- 1) After you click "Register" navigate to Indiana
- 2) After you click Indiana, navigate to Indianapolis
- 3) After you click Indianapolis you should see Northwind Pharmacy in the list.



3 Fill in your last name, Rx number, and date of birth. All fields much match our database.

4 Choose a username and fill in your email address.

5 Set a PIN that you'll remember, and you're ready to go!

