As part of our rebranding process, HRH is launching a <u>new, online company store</u> for corporate apparel and logo items. This new way of managing HRH apparel orders comes with many benefits, including:

- A convenient, streamlined ordering process
- More apparel options, including polos/casual shirts, button-down dress shirts, cardigan sweaters, jackets, fleece wear, hoodies, hats, caps, bags and Under Armour specialty items
- Cost savings by using one main partner for ordering and embroidery
- Ability to offer a wider range of brands and price options, including a low, mid and higher-priced option for several items
- HRH "Spirit Wear" that is updated seasonally

The corporate store will open four times yearly – featuring seasonal items for the respective ordering period. Items will be delivered to HRH, sorted and distributed. This approach was chosen instead of direct home delivery to help keep shipping costs at a more reasonable rate, enabling as many associates as possible to participate. There will still be shipping charges applied, but they are lower than with direct home delivery. The **first ordering period will be from January 5–16**. Orders are estimated to arrive the week of Feb. 9.

5 IMPORTANT THINGS TO KNOW BEFORE ORDERING

- 1. In addition to the main HRH logo, some service line/department logos will be available. These service lines are those included in the HRH Strategic Plan, and were approved by HRH Management Council. No additional service line/department logos will be offered at this time.
- 2. Payment options will include credit and debit cards.
- 3. The program doesn't include return options, so please review the catalog carefully before making your selections.
- 4. The shipping charge will be a flat \$9.95 per person, no matter how many items you order. This cost covers shipping from the manufacturer to the embroidery company, as well as to the fulfillment house for sorting and then distribution to our locations.
- 5. You will be asked to select a logo for your items. Associates can choose from a list including the main corporate Hendricks Regional Health logo (first choice on the list), as well as other service line options. Please pay close attention to ensure you select correctly, as orders cannot be changed later. When in doubt, simply select the main Hendricks Regional Health logo option at the top of the drop-down menu.

<u>Click here</u> to visit the new store, which is currently available to review and check out the various catalog options. The site will be open for orders Monday, January 5.