

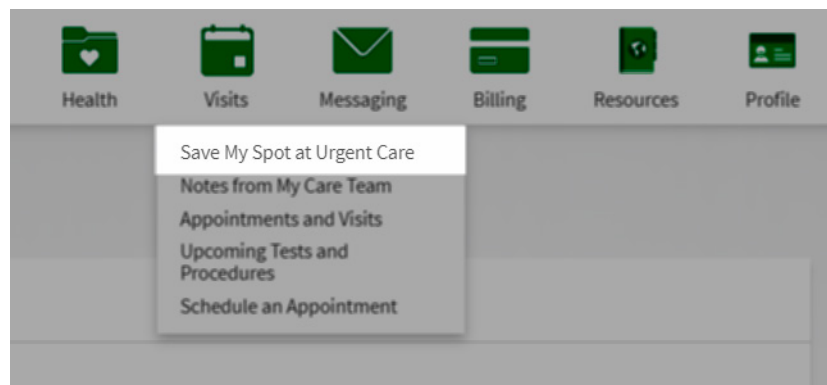
# 3 Easy Steps to Save Your Spot at our Immediate Care Centers



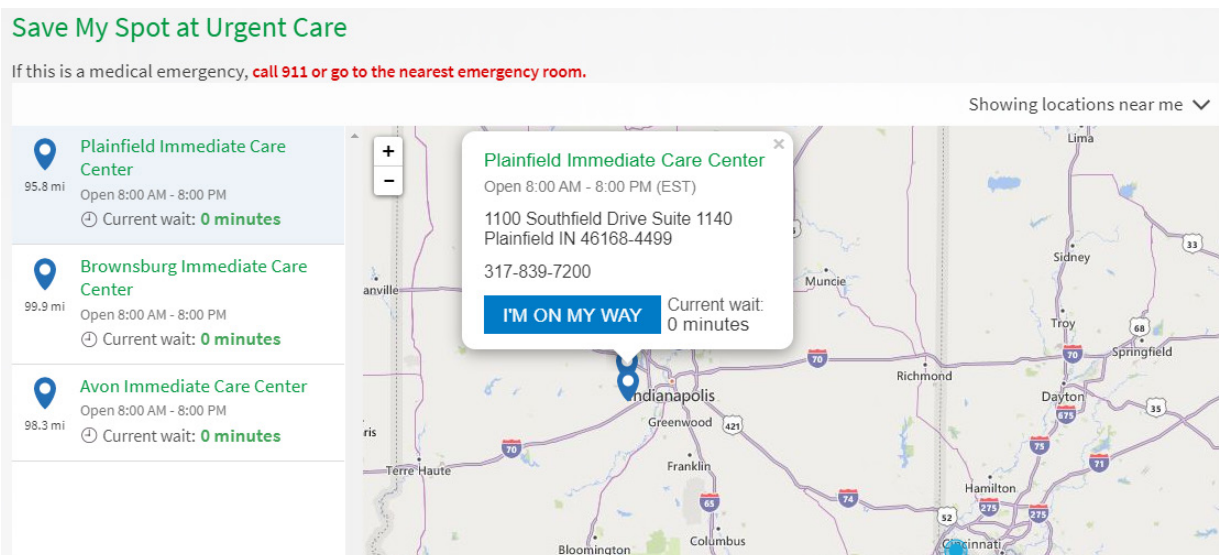
Hendricks Regional Health Immediate Care Centers offer Save My Spot to help you spend less time waiting in line when you're feeling under the weather. Available through our MyChart® app and patient portal, you can compare wait times at our three Immediate Care Center locations and then save your spot in line.

Not registered for MyChart®? It's a free tool for all Hendricks Regional Health patients. Visit [hendricks.org](http://hendricks.org) to learn more and get registered, or ask at your doctor's office.

## STEP 1: Log into MyChart® and select “Save My Spot at Urgent Care” from the Visits menu.



## STEP 2: This screen lets you easily compare wait times at our three convenient Immediate Care Center locations. Simply select your preferred location, and then click the blue “I'M ON MY WAY” button.



# 3 Easy Steps to Save Your Spot at our Immediate Care Centers



**STEP 3: You're all set! Please review your summary page for details.**

Save My Spot at Urgent Care



You're all set — we'll see you soon!

Feel free to print this page as a reminder. If you need to cancel, please call 317-839-7200.



Sick Visit



Today  
Coming in about 30 minutes  
Current wait: 0 minutes



Plainfield Immediate Care  
Center  
1100 Southfield Drive Suite 1140  
Plainfield IN 46168-4499  
317-839-7200

## WAIT TIMES

It's important to know that the wait times listed can change quickly, especially in the first hour after we open. They are based on the average time it takes for a patient to check-in at the front desk to when they are settled into a room to be seen by a healthcare provider.

Please be aware that patients with a more serious condition or illness may be seen before you. In addition, our Immediate Care Centers also offer occupational health services for several area employers. These patients may be called up before you, but they are being seen by our occupational health team housed in the same facility.

During busy times, there may still be a wait until you are seen by a medical provider.

## IF YOU'RE RUNNING LATE

Our staff will make every effort to hold your place in line. If you arrive more than 15 minutes late, we will offer your spot to the next patient waiting. We won't move you back to the end of the line, however, and will take care of you as soon as we can upon your arrival.

## CANCELLATIONS

If you decide you no longer need to save your spot, please call the location to cancel so that other patients may take advantage of the spot.

Save My Spot is not for emergency medical needs, but walk-ins are always welcome. ***If you or your family member needs emergency medical attention, please dial 911.***