

BeWell



AT WORK

Medication Home Delivery Service

Your employer Wellness Center in partnership with Hendricks Regional Health offers a convenient home delivery service for your prescription medications. Through a collaboration with Crosswind Pharmacy, medications are delivered quickly, conveniently and securely right to your door.



How to Make the Most of Your Pharmacy Benefit Through Your Health Plan

Your Wellness Center offers a rich formulary of medications available at no co-pay. To take advantage of this cost-savings opportunity, your first step is to schedule a Wellness Center appointment. This visit will enable you to meet your provider and become an established patient.

It's our goal to make it as easy and convenient as possible to schedule. Simply call our Wellness Center Concierge Line at (317) 838-WELL.

Be sure to bring a list of your medications, including strengths and dosages, to your first appointment. Or, bring a bag containing all of your prescriptions with you – don't forget over-the-counter medicines. The Wellness Center team will help you ensure you are making the most of the prescription formulary benefit available to you.

Call (317) 838-WELL to schedule a Wellness Center appointment.

Get Started

Your Wellness Center team will help get you set up for this convenient delivery service.

Some prescriptions may include automatic refills every 90 days, and others may require you to request a refill (depending on if regular labs are needed). Shipping takes about 3-5 days through USPS First Class.

You will receive communication via email, text or phone when your prescription has been shipped.

If your medication includes temperature-sensitive drug products, your package will arrive in a Styrofoam cooler with cold packs.

Download the App

For added convenience, download the Crosswind Pharmacy app on your mobile device. You can easily track your refills and receive reminders and other alerts.

For Support

Talk to your Wellness Center team for questions about your medication and how you can maximize the formulary available to you through your health plan prescription benefit.

For questions about your automatic refill delivery service, contact:

(317) 288-9762
9 a.m. to 5 p.m. EST
Monday – Friday



Dirk Harris, RPh
Director of Pharmacy Services

info@crosswindpharmacy.com

phone 317-288-9762
toll-free 888-334-0052
fax 317-288-0419

Monday–Friday,
9am–5pm EST

Thank you for choosing Crosswind Pharmacy! As a benefit from your employer, Crosswind Pharmacy provides a value-added service at no cost to you.

Our pharmacy staff are available during regular business hours to answer any questions or concerns you have regarding your medication(s). Please don't hesitate to get in touch.

See reverse side to learn how to set up the Crosswind Pharmacy app!

Things to know

- Included is a Patient Education Summary and/or Medguide, providing you information on how to properly use your prescription.
- **If you have any drug allergies that we need to be aware of, please call us immediately!**
- You will receive communication via email/text/phone when your prescription has been shipped.
- If you are out of refills, please see a health provider before your prescription expires.
- If your prescription includes temperature-sensitive drug products, your package will arrive in a Styrofoam cooler with cold packs. These packs are safe to dispose in your own waste receptacle.
- For Regular Service, the primary shipping method will be USPS First Class with tracking, with 3-5 day mailing times.
- If you have a change of address or phone number, please notify your clinic and/or Crosswind Pharmacy immediately.

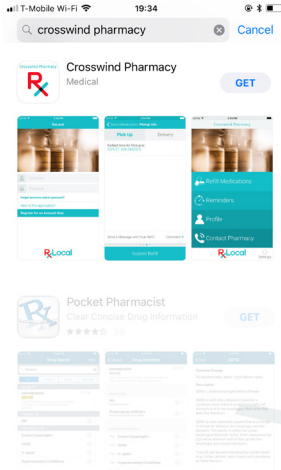
We are required by law to maintain the privacy and security of your Protected Health Information (PHI). We will let you know promptly if a breach occurs that may have compromised the privacy and security of your information. We will not share your PHI or other information with any outside entities other than described here, unless you tell us in writing to do so.



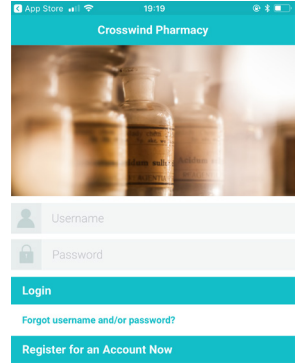
CROSSWIND
pharmacy

For optimal service and convenience, download our free Crosswind Pharmacy app for refills and reminders!

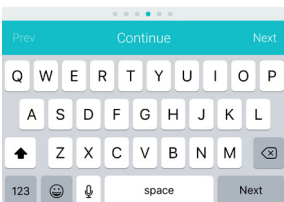
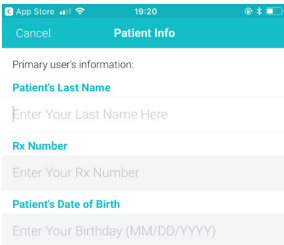
1 Find the Crosswind Pharmacy app in the App Store or Google play.



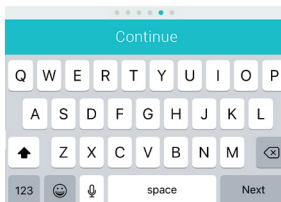
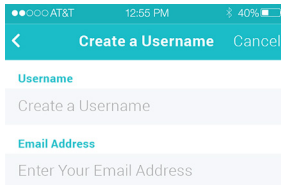
2 Tap "Register for an Account Now"



3 Fill in your last name, Rx number, and date of birth. All fields much match our database.



4 Choose a username and fill in your email address.



5 Set a PIN that you'll remember, and you're ready to go!

