Hendricks Regional Health

NOTICE OF NON-DISCRIMINATION

Hendricks Regional Health (HRH) does not discriminate based on race, color, national origin, age, disability, or sex. HRH provides people with disabilities with reasonable modifications and appropriate auxiliary aids and services for effective communication such as qualified sign language interpreters and information in other formats (i.e., large print, pictures, devices to assist with visual limitations) and language assistance services to people whose primary language is not English at no charge. If you need reasonable modifications, appropriate auxiliary aids and services, or language assistance services, please let your healthcare provider know or contact HRH's Section 1557 Coordinator via email (patientexperience@hendricks.org) or phone (317-386-5621). If you believe that HRH has failed to provide these services or discriminated on the basis of race, color, national origin, age, disability, or sex, you may file a grievance, within 60 days of the date the person filing the grievance becomes aware of the alleged discriminatory action, by:

Email: Addressed to Section 1557 Coordinator at patientexperience@hendricks.org

Mail: Patient Experience Team
Attn: Section 1557 Coordinator
Hendricks Regional Hospital
1000 E. Main Street
Danville, IN 46122

You may also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically through the Office for Civil Rights Complaint Portal, available at https://ocrportal.hhs.gov/ocr/portal/lobby.jsf, or by mail or phone at:

U.S. Department of Health and Human Services
200 Independence Avenue, SW
Room 509F, HHH Building
Washington, D.C. 20201
1-800-368-1019, 800-537-7697 (TDD)

Complaint forms are available at http://www.hhs.gov/ocr/office/file/index.html.

This notice is available on Hendricks Regional Health's website: https://www.hendricks.org/patientrights.